



What is the “Everything Bagel” approach?

Have you ever gone into the bagel shop to get a dozen for a meeting and realize that there’s not a sure-fire way to get everyone everything they want so you just grab a few everything bagels? We want to make sure that we have a solution that will fit *most* families, even though unfortunately it may not be what everyone is expecting. We hope that everyone will see the bag of bagels and just be excited for some good ol’ carby breakfast.

What does this mean for music class?

This semester we will be offering **both** in person and online classes. We will be offering classes that have live classes as well as classes that are entirely prerecorded. We will offer small group classes as well as private lessons. Some classes will only be offered one way or the other. We are unfortunately not offering any in person classes for preschoolers in accordance to CDC and Michigan recommendations in regards to children’s mask usage.

What are the safety procedures and expectations for in person classes and how are they different than in the past?

ALL IN-PERSON STUDENTS:

- Temperature Screenings and Masks required for all students, staff & parents. If a child does not pass their temperature screening, they will be sent home with no make-up lesson available.
- Closed Lobby
- Parents and students are to wait within the Student Safety Zone in front of the studio before class to be escorted inside by our Safety Staff.
- Classrooms will be running on staggered schedules with sanitization breaks between them – if you previously had had your children in simultaneous classes, they will likely have 10 - 15 minutes between them now. Students must wait in the car with their parents before coming in the building. The lobby is closed and students may not loiter unattended outside. Parents should stay in the lot so if a child needs them for any reason you are available to them.

GROUP LESSON STUDENTS

- Parents & Siblings are no longer to attend weekly classes.
- One Caregiver per class will attend on a prearranged rotating basis to encourage parents to learn alongside their child and help the teacher in the classroom.
- Students will need to bring their material bag from home (included in tuition) filled with all materials expected to participate in class. There will be no loaned materials or photocopies made.
- Students will have a student bucket at their station at the beginning of class that will include all the instruments they need from what was previously circle time. This is in lieu of passing around the instrument buckets during circle time. These instruments will stay with the child during class and be sanitized between each lesson.
- Students who are unable to attend class will have access to select videos to continue their practice from home. Please note that there will not be new videos every week, but will focus on the goal for the unit of work. It is still important that children who sign up for in person come to class when they feel well and safe enough to do so.
- All students attending in-person classes need to be firmly bathroom independent.



PRIVATE LESSON STUDENTS

- Students who choose to do in-person classes are invited at *any* time to elect to do a lesson electronically. Should you for *any* reason feel you should not come to your lesson, please call the front desk and we will set your teacher up for a zoom lesson at your regularly scheduled time.
- Make up lessons will all be done via zoom. Make up lessons are only available for students who provide 24 hours' notice. We ask students who would like to do a lesson via ZOOM for one day only to let the front desk know by 4PM if possible.

WE HAVE BEEN HIT WITH FINANCIAL HARDSHIP DUE TO THE PANDEMIC- ARE THERE ANY OPTIONS FOR OUR FAMILY?

We are all in this together. As a family and as a business we also have been hurt from the pandemic. We want families to know that automatic payment plans are available with a \$10 per Installment administrative fee, however payment plans must be paid in full within 6 weeks of class beginning. Due to limited class sizes, should your family decide for any reason not to continue with your lessons, you are still responsible for the full balance and auto payments will continue until your balance is paid in full. Additionally, established families with us are encouraged to apply for the Cheryl Qualls Memorial Scholarship Fund if they are truly in need. This fund is available through the generous donations of our friends and family to help students continue their music education in the face of hardship. Please know that we do not offer 100% scholarships and families will still be expected to pay a minimum of 1/3 the total tuition amount. We hope that between our limited scholarship fund and our use of payment plans that families will find a solution that will work for them.

WHAT HAPPENS IF MY TEACHER ISN'T ABLE TO MEET IN PERSON?

If for any reason your teacher is unable to come to the building and an in-person sub is not available, your class will be moved to ZOOM for the duration of their self-monitoring period. An in-person substitute is always the preference to ZOOM in the case of group lessons. The front desk will notify families via email should a lesson be being moved to virtual. Please make sure to have your music bag ready at home to use in virtual lessons!

WHAT HAPPENS IF A STUDENT GETS SICK?

We are sanitizing between every class, deep cleaning at night and then having professional cleaners coming into the building every four class days. We will notify families of students that came in direct contact with the student in question, and ask families to self-monitor in accordance to the CDC guidelines.

WHAT HAPPENS IN THE CASE OF ANOTHER STAY-AT-HOME-ORDER?

We are thankful that our online classes have been running successfully since March. Should a Stay-At-Home-Order be issued this term, we are already prepared to move your student to virtual learning. There should be no interruption or missed lessons. We will be in communication with families via email for any facility or schedule changes. Families enrolling for in-person classes should be aware that at any point this semester we may have to move back and forth between virtual and in-person learning. By signing up for any UpBeat Music Academy lessons, you understand that there will be no refunds or transfers once classes begin.